

**NoRTEC**  
**JOB SPECIFIC SKILLS COMPETENCY**

**DOG GROOMER**

**DOT: 418.674-010 SVP 4**

**Job Description:** Combs, clips, trims and shapes dogs coats to groom dogs, using knowledge of canine characteristics and grooming techniques and styles. *Physical Demands* - Active w/medium lifting, carrying, and moving (up to 50 lbs); *General Educational Development* - R3 M2 L3; *Aptitudes* - Above Average Motor Coordination - Average General Learning Ability, Spatial, Form Perception, Finger Dexterity and Manual Dexterity.

**CORE SKILL COMPETENCIES/INDICATORS:**

1. Can demonstrate proper grooming preparation of coat. (R, S, T)
2. Can demonstrate proper techniques used to trim and file nails. (R, S, T)
3. Can demonstrate proper techniques used to clean ears and anal glands. (R, S, T)
4. Can demonstrate and apply knowledge of breed standard and profile. (R, IN, S, T)
5. Can demonstrate proficient use of electric clipper and blades. (R,S,T)
6. Can demonstrate proficient use of grooming shears. (R, S, T)
7. Can demonstrate proper application of lotions and other skin treatments. (R, S, T)
8. Can demonstrate ability to handle animal in firm, calm, professional manner. (I, IN, S)
9. Can demonstrate proper handling/restraining techniques. (I, IN, S, T)
10. Can demonstrate ability to apply safety procedures throughout the grooming process. (R, S, T)
11. Can demonstrate ability to apply sanitation procedures throughout the grooming process. (R, S, T)
12. Can demonstrate effective communication and customer relation skills when receiving and releasing pet for grooming. (R, I, IN)
13. Can demonstrate ability to identify and apply record keeping procedures. (R, IN, S)
14. Can demonstrate ability to appropriately schedule customer appointments in person, or by telephone. (R, I, IN, S)
15. Can demonstrate ability to sell retail products effectively. (R, S, T)
16. Can demonstrate ability to accurately total a bill, receive payments, verify totals, make change, and obtain credit card authorization. (R, IN, S, T)
17. Can demonstrate ability to maintain inventory and requisition merchandise, equipment or supplies as needed. (R, IN, S, T)
18. Can demonstrate proper procedure for cleaning and disinfecting work areas and equipment. (R, S, T)
19. Can demonstrate ability to perform a variety of duties, changing from one task to another of a different nature without loss of efficiency or composure. (R, I, S)
20. Can demonstrate ability to work under stress to meet schedule deadlines. (R, I)